

Consultant-Profile

Consultant: Oskar Unterstöger

Age: 50+

Education: Ing. of Computer science, Quality-Auditor
Dipl. Psychologist, Projektmanager, Trainer
Qualified for cGMP Validation (2007)



SAP R/3 Rel. 4.7 → ECC 6.0

Modules: MM, PP-PI, PM, PS, QM, SD, SM, BW

Priorities: QM, PP-PI, BW, cGMP-Validation

Tools: SAP – Referenzmodell, SAP Solution Manager
SAP - Business Navigator, Visio, Test-Director

Tasks: Projektmanagement, customizing, training, hotline,
Training of Trainers, Mastertrainer

Branches: Chemicals, pharmaceuticals, high-tech,
Telecommunications, Food, Automotive

Specific professional experience

16 Years QM-Manager in a chemical Company (Semiconductors)
Establishment of a quality management – systems after ISO 9000
Optimization of business processes, Implementation of Quality Audits
Responsible for quality processes, equipment's, audit's and standard's
Coordination of processes between Germany - Japan - USA
Trainer and facilitator for internal and external training

13 Years Self-employed as a consultant in the areas of TQM, IT and SAP R / 3
Act as a moderator, as a project manager and as a process manager
Training as a project manager after GPM (International standard)

Projects: 02/08 – 07/08 BASF / SAP → Chemistry

QM / PP-PI SAP-Rollout in Germany

- Analysis of the existing process
- Adjustment of processes in QM and PP-PI
- customizing and data transfer
- coaching the key-users
- Creating the documentation and training documents

07/07 – 02/08 DSM Austria → Pharma/Chemistry

QM SAP-Rollout USA to Europa of 4.6

- Optimization of the existing process
- adjustment of processes in QM
- customizing and data transfer
- coaching the key-users
- creating customizing Documentation and validation documents
- cCMP after validation guidelines in the USA

01/07 – 06/07 Novartis → Pharma/Medical

QM / MM Exchange Release from 4.0 to 4.7

- Analysis of the existing process
- Adjustment of processes
- Authorization concept created and implemented
- Customizing and Data Transfer
- Training of managers and key users
- Creating the documentation and training documents

Projects: 09/05 – 06/07 Böhringer Ingelheim → Pharma

QM Consulting / Training / Coaching → ECC 6.0

- Incorporation into existing processes
- Optimization of partial processes
- Part of customizing features
- Training of managers and team
- The coaching staff
- Process optimization in the areas of:
 - Pharma
 - Chemistry
 - Biberach
 - Development
- Analysis of processes for the release change
QM Analysis SAP or LIMS

BW 3.5 Consulting / Training / Coaching

- Support in QM environment

08/05 – 09/05 T-Systems → Telecommunications

SD / MM Consulting / Training T-COM

- Incorporation into existing processes
- Optimization of partial processes
- Part of customizing features
- Training of managers

05/05 – 08/05 Novartis → Pharma/Medical

SD / MM Project management, Purchasing

- Analysis of the existing process
- Concept for SAP introduction drafted
- Concept and introduced
- Customizing and Data Transfer
- Training of managers

Projects: 03/05 – 07/05 Novartis → Pharma/Medical

PP-PI / QM Project management, optimization production

- Analysis of the existing process
- Concept developed for optimization
- Concept and introduced
- Customizing and Data Transfer
- Creating the documentation and training documents
- Train the trainer of the key users

10/04 – 04/05 CeramTec → Medical technology

QM Project management, the introduction of QM / LIMS

- Analysis of the existing process
- Roughly concept
- Fine concept
- Customizing and Data Transfer
- Adapt to international standards as FDA, GMP
- Test scenarios for integration test structure
- training in the IT department

08/04 – 09/05 Novartis → Pharma/Medical

QM / MM / PP-PI Optimization and rollout QM liquid

- Analysis of the existing process
- Concept created
- Concept and introduced
- Customizing and Data Transfer
- Adopting international standards such as FDA, GMP and EU178
- Creating templates for rollout
- Create and test of FRS
- Creating the documentation and training documents
- Train the trainer of the key users

Projects: 04/03 – 03/04 Müller AG → Food

SD/ MM Supplier management, quality deficiencies

- Develop concepts
- Introduce and implement concept
- Adapting international standards e.g. FDA, GMP, EU178
- Train the trainer of the key users

QM / PP-PI Batch persecution / prosecution

- Develop concepts
- Introduce and implement concept
- EU 178 Regulation implementing
- Batch Protocol after GMP Guidelines

MM/BW Evaluations of the SAP BW

- Concept created
- Concept implement, test and introduce

MM/LVS Warehouse Management System

- Concept created
- Introduce and implement concept
- Key user training

SD/ MM Value chain optimize

- Concept created
- Goods and optimize information flow
- Settlement warehouse / offices / customers
- Internet connectivity / intranet
- Trademarks settlement
- Build distribution logistics
- Connection to BW
- Concept test and introduce
- Introduction of FDA Guidelines

Projects: 12/02 –04/03 MTU → Engines / turbines

QM / MM Coaching / Training the Key-User

07/02 – 12/02 Müller AG → Dairy (Sachsenmilch)

SD/MM Restructuring of the SAP processes

- Concept created
- Introduce and implement concept
- Key user training

07/02 Wacker-Chemie → Chemistry

QM QM Standards

- Quality standards to USA directives

03/02 – 06/02 Müller AG → Dairy (Sachsenmilk)

QM/PP-PI analysis the processes

- concepts created
- replacing old program
- Optimizing processes
- Introduction of APO

10/01 – 02/02 Bayer AG → Plastics

QM / MM Rollout --> Germany, Italy, Spain

- If analysis of the processes
- Develop concepts
- Perform tests
- Customizing
- Creating Training Material
- Coaching the locations

Projects: 02/01 – 09/2001 Siemens AG Austria → Telecommunications

QM Hotline, training, Train the trainer

- Training of Trainers Division
- Support for the field trainer
- Perform training
- Development and implementation of courses
- Solving problems
- Creating WBT / CBT Training

08/00 – 01/2001 Siemens → Technical Services

SD/PP-PI Hotline, training, Train the trainer

- Training of Trainers Division
- Support for the field trainer
- Perform training
- Development and implementation of courses
- Solving problems

06/00 – 07/2000 Siemens OST → Telecommunications

SD/QM SAP-Express

- Analysis of existing processes
- Perform workshops

04/00 – 06/2000 Wacker- Chemistry → Chemistry

QM/MM Planning and implementation of training

- SD/ QM Delta- Training Rel. 3.0 → 4.5

03/2000 Mercedes-Benz Türkei → Bus / Truck

Logistics Training the Manager, Istanbul u. Aksaray

- SAP R/3 4.6 Logistics all Modules
- MM / PP / QM / PM / SD / SM

Projects: 02/2000 John Deere → Agricultural machinery

QM Training the QM-Management

- News in SAP Rel. 4.6
- QM at a glance
- QM use in the company

08/99 – 02/2000 Siemens → Telecommunications

PM/PS Creating, customizing

- PM Basics
- Maintenance plans, Preventative Maintenance
- IH messages, maintenance contracts
- Service Management
- PS Information System

PP-PI Creating, customizing

- Forecast, preplanning
- Primary Requirements Planning
- MRP
- Logistics Information System
- Sales Information System

05/99 – 06/99 Wacker- Chemistry → Chemistry

QM Project management, training

- QM in Procurement
- Quality reports, customer complaints
- Rule card
- SPC in SAP
- Connection of measurement data to SAP

03/99 – 04/99 Wacker- Chemistry → Chemistry

QM / MM Project management, optimization

- Technical analysis of the supply condition
- Solution proposals

Projects: 03/99 Bayer AG → Pharma

QM Traing the Management

- QM bases
- QM in Procurement
- QM in production
- QM in sales

01/99 – 02/99 Wacker- Chemistry → Chemistry

QM Project management, introduction

- SPC in SAP
- Analysis of possibilities
- Work on solving proposals
- Implementation of SPC in practice
- Connection of measuring devices to SAP

12/98 Wacker- Chemistry → Chemistry

PP / QM Project management, optimization

- Analysis of auto. Inspection Lot
- Solution proposals
- Implementation of the SAP R / 3 system

10/98 – 12/98 Lindner AG → Construction

MM SAP Introduction, customizing

- optimize materials master
- Define Interface
- Master data
- Preparing Data Transfer
- Purchasing data set
- Documentation

Projects: 07/98 – 12/98 Henkel-Ecolab Italy → Chemistry

MM Project management, customizing

- optimize materials master
- Creating storage locations
- Define Interface
- Preparing Data Transfer
- Connect to create SD
- Purchasing data set
- Documentation

03/98 – 07/98 Wacker- Chemistry → Chemistry

QM / MM Project management, optimization

- optimize materials master
- Creating storage locations
- Define Interface
- Preparing Data Transfer
- Connect to create SD
- Purchasing data set
- Documentation

12/97 – 03/98 Wacker- Chemistry → Chemistry

PP- PI Implementation, project management, training

- Planning recipes
- Resources
- MRP
- Process Order
- Planning process
- Batch Processing
- Capacity Planning

Projects: 05/96 Hoechst → Education Center

PP/PS Training the Key-Users and Users

- General. Overview PP
- Production process
- Single / serial / Lotproduction
- Planning procedures
- Capacity Planning
- KANBAN Settlement
- LIS - Evaluations

10/96 – 04/97 Siltronic AG → Semiconductor Industry

PM Implementation, project management, training

- Plant structure
- IH settlement
- Maintenance contracts
- IH News
- Preventive Maintenance

02/96 – 09/96 Thyssen AG → Elevator Technology

MM Implementation, project management, training

- Inventory Management
- Master Data
- Material Disposition
- Purchasing
- Warehouse management